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Solution Map:

Project and Program Management

Analysis & Business Processes Adaption

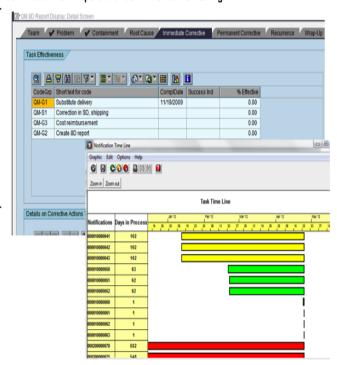
Adobe Forms

TQM Best Practices & Integration Scenarios

QM Productivity Enhancements

QM Monitoring and KPI Tools

Sneak Preview: 8D Report and Task Timeline Monitoring



SAP ERP integrated total Quality Management solution

It sounds intriguing to make every employee responsible for quality, doesn't it? Quality is not a byproduct of your operations anymore. It is the key to keep customers, gain more customers and make a name for yourself in the industry! Bottom line, it decides if you are always ahead of your competition.

With this in mind we have engineered our Quality Management solution. It's modular build allows you to do phased implementations, either by area or by functions. It breaks down into the major areas of Supplier, Internal Operations, Customers or by functions, like Inspections, 8D, APQP, FMEA, Control Plan, DVP&R, Time or Cost KPIs, Supplier Performance, Root Cause Analysis, or Calibration Planning to name a few.



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Overview	Features	Benefits
Our SAP ERP Quality Management solution provides you with seamless integration into the logistics and financial processes. Everything is in one place – your SAP System. Therefore it has all the power of executing your backend processes and at the same time your monitoring and KPI tool for everyone.	Project and Program Management: Project Management tools get used throughout every deployment project.	Manages quality information for materials, vendors and manufacturers.
	Analysis & Business Process Adaption: Our quality management solution can be deployed as part of pmcNavigate or in a standalone fashion after you went live with SAP ERP. Our analysis will determine the adaption level we will do to pmcOptimize to fit it into your organization.	Manages the inventory of goods during the inspection and takes the goods being inspected into account for materials planning purposes.
T 1.0	Adobe Forms:	
The solution supports tasks associated with quality planning, quality inspection and quality control throughout an enterprise. It sets the specifications for quality and standard testing procedures, controls the creation of quality certificates and manages notifications related to quality. It also stores the quality data for raw	The goal is always to have a paperless, or close to paperless organization. In the quality area especially dealing with your suppliers and customers you have to be able to print the right forms. Our library of QM Forms contains Quality Certificates, Process FMEA, Design FMEA, Control Plans to name a few.	Monitors the shelf-life of batches and the deadline for recurring inspections.
	TQM Best Practices and Integration Scenarios:	Manages quality inspections.
	By categorizing QM into areas and functions we are able to deliver Total Quality Management Best Practices which are tighly integrated not only in your Logistics or Maintenance but also into your Financials.	Manages problems in production using quality notifications
materials, goods-in-process and finished goods.	QM Productivity Enhancements:	and by processing corrective tasks.
We have made sure that we provide core and essential Quality functions which enhance your operations from day one.	The solution contains various SAP Productivity add-on's which are based on industry standards and requirements. These are Corrective Actions, 8D report and FMEA processes. QM Monitoring and KPI Tools: The integration into SAP ERP provides you not only with the ability to "store" all your QM activities in SAP, it allows you also to tightly monitor your QM processes, deadlines and costs. It is therefore a perfect tool not only for the QM operational team, but also for your management team to see in real-time any exceptions.	Manages problems in sales and distribution with the help of quality notifications and by processing customer complaints.







